



**\*\*TILE INSTALLATION\*\***

**BASIC INSTALLATION INCLUDES:**

- LIGHT FLOOR PREPARATION
- REMOVAL & DISPOSAL OF EXISTING FLOORING, IF SPECIFIED
- INSTALLATION OF PROPER UNDERLAYMENT & SETTING/GROUTING MATERIALS
- SERVICES FOR REMOVAL OF COMMODOES, APPLIANCES, ETC., IF SPECIFIED. WE WILL DO OUR BEST TO RESET THESE FIXTURES & APPLIANCES; HOWEVER, GAS LINES/PLUMBING WILL REQUIRE A LICENSED TECHNICIAN. SHOULD ANY ADDITIONAL PARTS BE NEEDED TO RESET COMMODE, WE WILL NOTIFY CUSTOMER AS NEEDED
- SERVICES FOR INSTALLATION OF PRIMED QUARTER ROUND OR SHOEMOLD, IF SPECIFIED. EXISTING QUARTER ROUND OR SHOEMOLD **WILL** BE TAKEN UP DURING ANY TILE INSTALLATION
- THOROUGH CLEAN UP OF JOB SITE!

**HILLMAN FLOORING DOES NOT DO THE FOLLOWING:**

- MOVE BREAKABLES, HEIRLOOMS, ANTIQUES, ETC.
- DISCONNECT AND/OR RECONNECT WIRES FOR ELECTRONICS
- RELOCATE APPLIANCES OR FURNITURE TO OTHER AREAS OF THE HOUSE

**BEFORE YOUR INSTALLATION, PLEASE REMEMBER ☺**

- REMOVE & STORE ANY BREAKABLES, LAMPS, VASES, MIRRORS, WALL HANGINGS AND OTHER VALUABLES
- DISCONNECT & REMOVE ALL ELECTRONIC EQUIPMENT: TV'S, STEREOS, AND COMPUTERS

**DURING YOUR INSTALLATION, PLEASE BE AWARE OF THE FOLLOWING ☺**

- INSTALLATION TIMES MAY VARY DEPENDING ON THE SIZE & SCOPE OF YOUR PROJECT
- CHILDREN & PETS SHOULD BE KEPT AWAY FROM THE WORK AREA
- ADHESIVES USED FOR INSTALLATION CAN PRODUCE STRONG ODORS
- REMOVING EXISTING FLOORING, CUTTING MATERIAL AND SUBFLOOR PREPARATION CAN INFILTRATE TO OTHER PARTS OF YOUR HOUSE INCLUDING, RUGS, DRAPERIES OR OTHER UPHOLSTERED FURNITURE. WE WILL, HOWEVER, TRY TO KEEP DUST TO A MINIMUM
- WHILE OUR INSTALLERS WILL DO THEIR BEST TO AVOID ANY DAMAGE, SOMETIMES SMALL SCUFFS OR SCRATCHES CAN OCCUR ON WALLS, BASEBOARDS, AND TRIM DUE TO THE GENERAL DEMOLITION AND INSTALLATION PROCESS. PLEASE UNDERSTAND THAT LIGHT TOUCH-UP PAINT BY HOMEOWNER MAY BE NECESSARY AFTER COMPLETION
- UNFORESEEN CONDITIONS MAY ARISE DURING DEMOLITION OF AN EXISTING FLOOR/INSTALL. THESE CONDITIONS MAY CALL FOR ADDITIONAL MATERIALS AND/OR LABOR, DEPENDING ON THE SEVERITY OF THE ISSUE. PLEASE BE AWARE THAT WE WILL DO OUR BEST TO SEEK OUT ANY/ALL POSSIBILITIES, BUT IN SOME CASES, CONDITIONS ARE NOT FOUND UNTIL DEMOLITION BEGINS. CUSTOMER WILL BE NOTIFIED IMMEDIATELY OF ANY NECESSARY PROCEDURES IF UNFORESEEN CONDITIONS ARISE.

WE AT **HILLMAN FLOORING & DESIGN** ARE PREPARED TO MEET & EXCEED YOUR EXPECTATIONS. WE STRIVE TO PROVIDE THE HIGHEST QUALITY IN MATERIALS & INSTALLATION. TO ENSURE OUR CUSTOMERS ARE PREPARED FOR SUCH A DETAILED PROCESS, WE WANT TO SET PROPER EXPECTATIONS SO THAT YOU ARE UP TO DATE EVERY STEP OF THE WAY. OUR GOAL IS TO PROVIDE YOU WITH SUPERIOR INSTALLATION IN A TIMELY MANNER. WE THANK YOU FOR CHOOSING **HILLMAN FLOORING & DESIGN** FOR THIS PROJECT & WE APPRECIATE YOUR BUSINESS!