



****HARDWOOD INSTALLATION ****

BASIC INSTALLATION INCLUDES:

- LIGHT FLOOR PREPARATION
- REMOVAL & DISPOSAL OF EXISTING FLOORING, IF SPECIFIED
- REQUIRED STAPLES/NAIls OR ADHESIVE/GLUE (DEPENDANT UPON YOUR APPLICATION & SPECIFICATIONS)
- INSTALLATION OF STAINED/PRIMED SHOEMOLD
- INSTALLATION OF REQUIRED TRANSITIONS/MOLDINGS
- THOROUGH CLEAN UP OF JOB SITE!

HILLMAN FLOORING DOES NOT DO THE FOLLOWING:

- MOVE BREAKABLES, HEIRLOOMS, ANTIQUES, ETC.
- DISCONNECT AND/OR RECONNECT WIRES FOR ELECTRONICS
- RELOCATE APPLIANCES OR FURNITURE TO OTHER AREAS OF THE HOUSE

BEFORE YOUR INSTALLATION, PLEASE REMEMBER ☺

- REMOVE & STORE ANY BREAKABLES, LAMPS, VASES, MIRRORS, WALL HANGINGS AND OTHER VALUABLES
- DISCONNECT & REMOVE ALL ELECTRONIC EQUIPMENT: TV'S, STEREOS, AND COMPUTERS
- DEMOLITION OF EXISTING TILE OR HARDWOOD CAN CREATE AN EXTREME AMOUNT OF DUST THAT CAN FILTRATE THROUGHOUT AN ENTIRE HOME.
- INSTALLATION OF UNFINISHED HARDWOOD THAT IS FINISHED ON-SITE WILL CREATE A TREMENDOUS AMOUNT OF DUST THROUGHOUT A HOME. CUSTOMER SHOULD BE AWARE OF THE NEED TO PACK AWAY VALUABLES AND COVER FURNITURE, ETC.

DURING YOUR INSTALLATION, PLEASE BE AWARE OF THE FOLLOWING ☺

- INSTALLATION TIMES MAY VARY DEPENDING ON THE SIZE & SCOPE OF YOUR PROJECT
- CHILDREN & PETS SHOULD BE KEPT AWAY FROM THE WORK AREA
- ADHESIVES USED FOR INSTALLATION CAN PRODUCE STRONG ODORS
- REMOVING EXISTING FLOORING, CUTTING MATERIAL AND SUBFLOOR PREPARATION CAN INFILTRATE OTHER PARTS OF YOUR HOUSE, RUGS, DRAPERIES OR OTHER UPHOLSTERED FURNITURE; WE WILL, HOWEVER, TRY TO KEEP DUST TO A MINIMUM
- WHILE OUR INSTALLERS WILL DO THEIR BEST TO AVOID ANY DAMAGE, SOMETIMES SMALL SCUFFS OR SCRATCHES CAN OCCUR ON WALLS, BASEBOARDS, AND TRIM DUE TO THE GENERAL DEMOLITION AND INSTALLATION PROCESS. PLEASE UNDERSTAND THAT LIGHT TOUCH-UP PAINT BY HOMEOWNER MAY BE NECESSARY AFTER COMPLETION.

AFTER YOUR INSTALLATION:

- LIGHT CLEAN-UP WILL BE PROVIDED; HOWEVER HEAVY CLEAN-UP MAY BE NECESSARY, ESPECIALLY AFTER A SAND & FINISH APPLICATION.
- CLEANING SERVICES CAN BE PROVIDED AT AN ADDITIONAL FEE
- PLEASE REMEMBER THAT ALL SPECIES OF HARDWOOD WILL DENT AND SCRATCH. TAKE AS MUCH CARE AS POSSIBLE WITH YOUR NEW HARDWOOD FLOORS, BUT DO NOT BECOME ALARMED WITH OCCASIONAL DENTS AND SCRATCHES FROM DAILY TRAFFIC.
- MAINTAIN YOUR HARDWOOD FLOORS BY USING A DRY DUST MOP OR SWIFFER, OR BY LIGHTLY SPRAYING THE MOP WITH AN APPROVED CLEANER.

WE AT **HILLMAN FLOORING & DESIGN** ARE PREPARED TO MEET & EXCEED YOUR EXPECTATIONS. WE STRIVE TO PROVIDE THE HIGHEST QUALITY IN MATERIALS & INSTALLATION. TO ENSURE OUR CUSTOMERS ARE PREPARED FOR SUCH A DETAILED PROCESS, WE WANT TO SET PROPER EXPECTATIONS SO THAT YOU ARE UP TO DATE EVERY STEP OF THE WAY. OUR GOAL IS TO PROVIDE YOU WITH SUPERIOR INSTALLATION IN A TIMELY MANNER. WE THANK YOU FOR CHOOSING **HILLMAN FLOORING & DESIGN** FOR THIS PROJECT & WE APPRECIATE YOUR BUSINESS!